

Know where to go when your provider's office is closed.



If you need care and seeing your primary care provider (PCP) is not possible, it's important to know your quick care options to find the place that's right for you.



Call your primary care provider's office.

If you need care that is not an emergency, call your provider office. Their phone is answered 24 hours a day, 7 days a week. Your provider or someone from the office will help you make the right choice for your care.



Call NurseLine — your 24-hour health information resource.

You may not know if you should go to the emergency room, visit an urgent care center, see your doctor or use self-care. A NurseLine nurse can help you decide. You can call the NurseLine anytime, 24 hours a day, 7 days a week. Call the toll-free number **1-866-270-5785** or **TTY 711** for the hearing impaired. There is no limit to the number of times you can call.



Visit an Urgent Care location.

Urgent care is not for an emergency or life-threatening condition. It is for services you need to prevent serious damage to your health from a sudden illness, injury or complication of a condition you already have. Urgent care appointments require care within 48 hours. See the in-network UnitedHealthcare Community Plan of California Urgent Care locations listed on the back.

See the back side to learn more.

myuhc.com/CommunityPlan



UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan member ID card, TTY 711, Monday – Friday, 7 a.m. – 7 p.m.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 1-866-270-5785, TTY 711.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-270-5785, TTY 711。

Provider Network Urgent Care Locations for UnitedHealthcare Community Plan of California.

1

AFC Urgent Care of San Diego

8260 Mira Mesa Blvd
Suite A
San Diego, CA 92126
1-855-362-9773

2

AFC Urgent Care of San Diego

5671 Balboa Ave
San Diego, CA 92111
1-858-800-2880

3

AFC Urgent Care of San Diego

8590 Rio San Diego Dr
Suite 111
San Diego, CA 92108
1-619-736-4600

4

AFC Urgent Care of Bonita

760 Otay Lakes Rd
Chula Vista, CA 91910
1-619-821-2300

