



UnitedHealthcare® Connected™ for MyCare Ohio (Medicare-Medicaid Plan)

1/27/15

Dear Member:

We recently mailed you a letter that included some information on benefit changes. Some of the information did not pertain to members that only have their Medicaid covered benefits through our plan. Please disregard that letter. The letter also had an incorrect number for the Ohio Medicaid Hotline. The correct number for the Hotline is 1-800-324-8680. We are sorry for any confusion this may have caused you.

We want you to be aware of the following benefit changes you will see beginning May 1, 2015.

Dental

2014: Oral exam covered every six months for members over age 21.

2015: Oral exam covered once per year for members over age 21. (Change effective May 1, 2015)

Vision

2014: Eye exam covered every year for members age 21-59. \$125 extra allowance for contact lenses.

2015: Eye exam covered once every two years for members age 21-59. No extra allowance for contact lenses. Contact lenses covered only if medically necessary. (Change effective May 1, 2015)

If you have questions on this letter, please call us at 1-877-542-9236 (TTY 711).

Thank you for being part of UnitedHealthcare Connected.

Sincerely,

The UnitedHealthcare team
UnitedHealthcare Connected for MyCare Ohio

You can get this information for free in other languages. Call 1-877-542-9236 (TTY 711). The call is free.

Usted puede obtener esta información de forma gratuita en otro idioma. Llame al 1-877-542-9236 (TTY 711). La llamada es gratis.

If you have any problem reading or understanding this or any other UnitedHealthcare Connected for MyCare Ohio (Medicare-Medicaid Plan) information, please contact our Member Services at 1-877-542-9236 (TTY 711) from 7 a.m. to 8 p.m. Monday through Friday (voice mail available 24 hours a day/7 days a week) for help at no cost to you.

Si tiene problemas para leer o comprender esta o cualquier otra documentación de UnitedHealthcare® Connected™ de MyCare Ohio (plan Medicare-Medicaid), comuníquese con nuestro Departamento de Servicio al Cliente para obtener información adicional sin costo para usted al 1-877-542-9236 (TTY 711) de lunes a viernes de 7 a.m. a 8 p.m. (correo de voz disponible las 24 horas del día, los 7 días de la semana).

UnitedHealthcare Connected for MyCare Ohio (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees.